Dear Parents and Carers,

Thank you to everyone who took the time to complete our recent Parent Experience Survey. Your feedback is invaluable and plays a vital role in helping us continue to strengthen our partnership with families. We are pleased to share some of the positive highlights you raised, along with the actions we will take moving forward.

Happy Children at the Heart of Our School

One of the strongest messages from this year's survey was how happy children are at Bowness and the positive experiences they have during their time with us.

Many parents described Bowness as a caring and nurturing school where children feel safe, supported and valued. It was particularly pleasing to read comments about children's confidence, enjoyment of school and the strong sense of belonging they experience.

One parent shared:

"My children have flourished at this school."

Another commented:

"It feels like a small community where everyone genuinely cares."

As a small school, we are fortunate to know our children and families well. Staff greet children each morning, regularly check in on their wellbeing, listen carefully to their views and ensure consistent routines and expectations help children feel secure and ready to learn. Parents recognised the positive impact this has on children's happiness, confidence and enjoyment of school.

Positive Relationships with Families

Many of you highlighted the positive relationships that exist between home and school. Parents spoke warmly about the approachable nature of staff and the support they receive when they have questions, concerns or simply want to discuss their child's development.

One parent shared:

"The school are very approachable and keen to support and work with parents."

Another commented:

"If I ever have a concern, I know it will be listened to."

We were delighted to read so many comments recognising the care, understanding and commitment shown by staff. These relationships are incredibly important to us and help us work together to achieve the very best outcomes for children.

Learning, Enrichment and Opportunities

Many parents highlighted the wide range of opportunities available to children beyond the classroom. Families spoke positively about trips, clubs, sporting activities, performances, themed days and curriculum events that help bring learning to life. Parents also valued opportunities to come into school and share in their children's learning.

One parent commented:
"There are always lots of opportunities for children to take part in different experiences."

Another shared:
"The curriculum events help me understand what my child is learning and how I can support them."

These opportunities form an important part of our vision that every child has the chance to shine and is prepared for a future full of possibilities.

Communication and Partnership

Last year, some parents asked us to continue improving communication about children's learning and progress whilst maintaining our open and approachable culture.
It was encouraging to see positive feedback in these areas this year, with many parents recognising the information shared about children's learning and the accessibility of staff. This suggests that the work we have undertaken over the last year has had a positive impact.

Throughout the year, we communicate with families in a variety of ways, including monthly newsletters, text messages, curriculum overviews, Meet the Teacher sessions, class assemblies, performances, Stay and Play sessions and information evenings, such as those for phonics, SATs and the Multiplication Tables Check. These opportunities help families understand what children are learning and how they can support them at home.

One parent commented:
"Communication is really good and staff are always willing to help."

Our Next Steps

Your honest feedback helps shape our ongoing work.
Some parents shared that they would welcome more regular updates regarding their child's progress and wider development throughout the year. We understand how important it is for families to feel informed about their child's education and development.
Alongside our two annual parents' evenings, optional summer term parents' evening and end-of-year written report, parents are always welcome to contact the school office to arrange an appointment with their child's teacher. We greatly value these ongoing conversations and encourage parents to get in touch whenever they would like to discuss their child's learning, wellbeing or progress.

We also recognise that parents value opportunities to be involved in school life. To support this, diary dates are shared at the end of each monthly newsletter and are available on the school website, helping families to plan ahead and take part in the many events, performances and activities that take place throughout the year.
Based on your feedback, our next steps will include:

- Continuing to strengthen how we share information about children's wellbeing, personal development and wider experiences in school.
- Providing as much notice as possible for events and activities to help families plan ahead.
- Sharing further information about the role of Prestolee Multi-Academy Trust and how it supports our school community and benefits pupils.
- Continuing to build upon the strong relationships between home and school that parents tell us they value so highly.

We remain incredibly proud of our Bowness community and grateful for the trust and support you show us each day.
Thank you once again for your time, honesty and continued partnership. Together, we will continue to make Bowness Primary School a welcoming, inclusive and rewarding place where every child feels valued, supported and able to thrive.
Yours sincerely,

Miss Wright
Headteacher